Get vaccinated. Get your smartphone. Get started with v-safe.

What is v-safe?

V-safe is a smartphone-based tool that uses text messaging and web surveys to provide personalized health check-ins after you receive a COVID-19 vaccination. Through *v-safe*, you can quickly tell CDC if you have any side effects after getting the COVID-19 vaccine. Depending on your answers, someone from CDC may call to check on you. And *v-safe* will remind you to get your second COVID-19 vaccine dose if you need one.

Your participation in CDC's *v-safe* makes a difference—it helps keep COVID-19 vaccines safe.

How can I participate?

Once you get a COVID-19 vaccine, you can enroll in *v-safe* using your smartphone. Participation is voluntary and you can opt out at any time. You will receive text messages from *v-safe* around 2pm local time. To opt out, simply text "STOP" when *v-safe* sends you a text message. You can also start *v-safe* again by texting "START."

How long do v-safe check-ins last?

During the first week after you get your vaccine, *v-safe* will send you a text message each day to ask how you are doing. Then you will get check-in messages once a week for up to 5 weeks. The questions *v-safe* asks should take less than 5 minutes to answer. If you need a second dose of vaccine, *v-safe* will provide a new 6-week check-in process so you can share your second-dose vaccine experience as well. You'll also receive check-ins 3, 6, and 12 months after your final dose of vaccine.

Is my health information safe?

Yes. Your personal information in *v-safe* is protected so that it stays confidential and private.*



Use your smartphone to tell CDC about any side effects after getting the COVID-19 vaccine. You'll also get reminders if you need a second vaccine dose.



Sign up with your smartphone's browser at vsafe.cdc.gov

OR

Aim your smartphone's camera at this code



^{*}To the extent *v-safe* uses existing information systems managed by CDC, FDA, and other federal agencies, the systems employ strict security measures appropriate for the data's level of sensitivity. These measures comply, where applicable, with the following federal laws, including the Privacy Act of 1974; standards enacted that are consistent with the Health Insurance Portability and Accountability Act of 1996 (HIPAA); the Federal Information Security Management Act, and the Freedom of Information Act.

How to register and use v-safe

You will need your smartphone and information about the COVID-19 vaccine you received. This information can be found on your vaccination record card; if you cannot find your card, please contact your healthcare provider.

Register

1. Go to the *v-safe* website using one of the two options below:



- 2. Read the instructions. Click Get Started.
- 3. Enter your name, mobile number, and other requested information. Click Register.
- You will receive a text message with a verification code on your smartphone. Enter the code in *v-safe* and click Verify.
- 5. At the top of the screen, click Enter your COVID-19 vaccine information.
- 6. Select which COVID-19 vaccine you received (found on your vaccination record card; if you cannot find your card, please contact your healthcare provider). Then enter the date you were vaccinated. Click **Next**.
- 7. Review your vaccine information. If correct, click Submit. If not, click Go Back.
- 8. Congrats! You're all set! If you complete your registration before 2pm local time, *v-safe* will start your initial health check-in around 2pm that day. If you register after 2pm, *v-safe* will start your initial health check-in immediately after you register—just follow the instructions.

You will receive a reminder text message from *v-safe* when it's time for the next check-in — around 2pm local time. Just click the link in the text message to start the check-in.

Complete a v-safe health check-in

- 1. When you receive a v-safe check-in text message on your smartphone, click the link when ready.
- 2. Follow the instructions to complete the check-in.

Troubleshooting

How can I come back and finish a check-in later if I'm interrupted?

 Click the link in the text message reminder to restart and complete your check-in.

How do I update my vaccine information after my second COVID-19 vaccine dose?

 V-safe will automatically ask you to update your second dose information. Just follow the instructions. Need help with v-safe?

Call 800-CDC-INFO (800-232-4636) TTY 888-232-6348 Open 24 hours, 7 days a week Visit <u>www.cdc.gov/vsafe</u>



RECIPIENT

VaxTextSM COVID-19 Vaccination Second-Dose Reminder



About the VaxTextSM Text Messaging Service*

The VaxTextSM text messaging service sponsored by the Centers for Disease Control and Prevention (CDC) is a free service that providers can offer to COVID-19 vaccine recipients. By texting ENROLL to 1-833-VaxText (829-8398), vaccine recipients can opt in to receive a weekly text reminder in English or Spanish for their second dose of COVID-19 vaccine or a reminder for when they are overdue for their second dose.

The VaxTextSM text messaging service will ask participating vaccine recipients for basic vaccination information (e.g., vaccination date, COVID-19 vaccine name) so it can provide reminders based on the correct vaccination schedule (e.g., 21 or 28 days between first and second doses). The VaxTextSM service will not collect any personally identifiable information or personal health information from users, and users can opt out or stop receiving messages at any time, even after enrollment.

VaxTextSM is a free textmessaging platform that providers can offer to their patients. Patients can opt in to conveniently receive text message reminders to get their second dose of COVID-19 vaccine. VaxTextSM offers the added benefit of reminding patients to sign up for v-safe, a tool that allows people to report adverse outcomes following vaccination.

Vaccine recipients should text **ENROLL to 1-833-VaxText** (829-8398) to begin getting weekly second-dose reminders.

Vaccine recipients that participate will also receive information on COVID-19 vaccines, links to additional information on the CDC website, and a prompt to sign up for v-safe, the CDC's new active vaccine safety monitoring system.

*Source: VaxTextsM COVID-19 Vaccination Second-Dose Reminder. (2020, December 04) Retrieved December 14, 2020, from <u>https://www.cdc.gov/vaccines/covid-19/reporting/vaxtext/index.html</u>