PALs Executive Features
✔ No duplicate data entry
✔ CLOUD hosting offered for web based access
✔ Free unlimited support
✔ No additional modules to purchase or 3rd party EMAR plugins or add-ons.
✔ User defined functionality with customized reporting capabilities
✔ Priced from $5.00 per active resident, per month

Resident Info & Medications
✔ Enter medications & resident info quickly from drop down lists, with auditing safeguard for completeness
✔ Auto enter drug description/instructions/side effects from previous entries
✔ Supports dosage box, bubble packs, & other delivery systems
✔ Medication re-order tracking & alerts
✔ Extensive reporting options (MAR, EMAR, Dosage Box Setup Sheets, Med Profile, Med Lists, Medications Assessments, etc.)
✔ Automatically convert MEDs to physician telephone orders
✔ Dietary menu maker/calendar
✔ Create activity calendar & document resident participation

Assessments, Service Plan & Delivery
✔ Supports user defined assessments and care plans
✔ Select services from pick lists customized to your site(s)
✔ Personalize services to residents by assigning a unique description (may use "Protocol")
✔ Entered services automatically generate: Resident Service Agreement, Monthly Billing, Staff Assignment Sheet, & Service Documentation form
✔ Identifies delegated tasks for special reports & SUP schedule
✔ Instantly shows profit/loss of Service Plan
✔ Generates shift assignment sheets that are day & shift specific
✔ Electronic Service Administration Record (ESAR)
✔ Staff charting forms to document services administered
✔ Print shift productivity reports (billable vs. non-billable time)
✔ Document orientation of staff to resident's plan of care

Nursing Notes, Plan Supervision, & MD/Prescriber Orders
✔ Auto alerts to warn of plan supervision or MD orders due, meds to order, health ins & service authorization
✔ Print Medication & Treatments Orders, Treatment Documentation forms, List of supervisory visits due, & Plan Supervisory lists
✔ Enter annual physician/prescriber orders & print report to show when next orders are due
✔ Enter nursing notes (Focus based or"Standardized Language")

Staff Related
✔ Auto alerts for compliance with TB testing, Licensure renewal, CPR, work status, & training hours
✔ Easily enter staff training & print annual reports showing total training hours , Infection Control, & Vulnerable Adult documentation
✔ Document orientation of Staff to Resident's Plan of Care
✔ Develop staff work schedules & track productivity ratio
✔ Create email, mailing labels, or form letters to staff

Billing & Management
✔ Utilize benchmark charts & tools to ensure profitability (7 Steps to Guaranteed Profits)
✔ Service Plan automatically generates billing invoices (can export to Excel)
✔ Resident statements summarize past charges, payments, & balance due
✔ Analyze profit/loss by Service Plan or Actual Service Delivery, or review shift billable vs. non-billable time
✔ Use our pricing formula template to prevent "Service Creep"
✔ Enter new rates & update for all residents
✔ Resident Fund Management/Reporting
✔ Hundreds of policies, procedures, staff, & resident forms at your disposal
✔ Generate resident census & statistical reporting
✔ Compose letters to residents & staff

Quality Improvement
✔ Poly-pharmacy reports (by resident & medication type)
✔ Document supervisory visit outcomes
✔ Review benchmark standards & compare agency performance
✔ Create user-defined QI projects (over 30 included)
✔ Audit Trail - Identify what data is changed & by whom

Marketing
✔ Contact Manager for tracking prospective residents & referral sources
✔ Track activities leading to move-in and print "To-Do" list
✔ Immediately click to send pre-formatted letters
✔ Rank and categorize prospects as RED (high interest), BLUE (medium interest,), BLACK (somewhat interested)
✔ Use for storing other business contacts (not just resident leads)
✔ One click changes a "lead" to a "tenant"
✔ Integrates with Microsoft Word
✔ Generate reports showing "Phase" of marketing process, & average days in each phase
✔ Referral parties identified & totaled